

Accommodation Service

Homestay Quality charter

This quality charter sets out the rights and obligations of both the host family and the student so that the stay can be a good experience.

☞ **The host family** welcoming foreign exchange students or ILCF French class students:

- Make necessary arrangements to be present upon student's arrival at the station or at the airport
- Half board during the week (breakfast and dinner) and full board on week-ends
- Propose clean individual room and toilets
- Provide laundry (sheets, blankets and towels)
- Wash sheets every 2 weeks
- With regard to the laundry staff, we let you find a solution with the student
- Allow the student to watch TV and to use the internet
- Give a set of keys of the house/flat and one of the room
- Establish with the student "family rules"

☞ **The student:**

- A written confirmation or a phone call confirming arrival day and time so you can be welcomed by the family
- Respect French family customs
- Respect smoking or no-smoking environment
- Respect sleeping hours (friends reception, do not use showers late at night)
- Save water and electricity
- Use computer and phone only if the renter allows it
- If away for meals, tell 24 hours in advance
- Keep the room clean

At the arrival or during the following seven days, the family and the student reserve themselves the right to cancel the renting at no condition ; however, the student have to pay for the days he/she spent in the family and also for the meals.

Signature of the student,

Service Logement
PC – 03/02/2016