

Institutional Effectiveness

The University of Dallas has developed an institutional effectiveness process that identifies and measures outcomes and results across all departments, schools, and programs.

Process Outline

Each area of the University is required to establish performance goals consistent with an academic program or service unit’s particular mission and role at the University of Dallas. For academic programs, the goals specify the knowledge, skills, values, and/or attitudes students are expected to attain in each program. For non-academic areas, the goals identify measurable outcomes that assess the quality of service provided to the University of Dallas community.

1. Goals and outcomes are set by the department.
2. Departments establish one or more measures to assess each goal.
3. Identified measures are used to assess the degree of accomplishment of the goals.
4. Results are evaluated to make improvements.

We have identified an institutional effectiveness coordinator (Cherie Hohertz) who is supported by others across the academic departments and non-academic departments. Units across the University are divided as noted below:

1. Academic Programs	<ol style="list-style-type: none"> 1. Braniff Academic Programs 2. Gupta College of Business Academic Programs 3. Constantin Academic Programs 4. School of Ministry Academic Programs
2. Administrative Support Services	<ol style="list-style-type: none"> 1. Advancement 2. Business Office (includes Purchasing) 3. Bookstore 4. Food Services / Catering 5. Printing and Postal 6. Campus Safety 7. Facilities 8. Financial Aid Office 9. General Counsel 10. Graduate Admissions (Braniff, GCOB, SOM) 11. Human Resources 12. Information Technology 13. Institutional Effectiveness 14. President’s Office 15. Provost’s Office 16. Registrar’s Office 17. Undergraduate Admissions

<p>3. Academic Support Services</p>	<ol style="list-style-type: none"> 1. Athletics 2. Braniff Dean's Office 3. Campus Ministry 4. Office of Personal and Career Development 5. Constantin College Dean's Office 6. eLearning Office 7. Gupta College of Business Dean's Office 8. Health Services 9. Library 10. Rome and Summer Programs Office 11. Rome Campus 12. School of Ministry Dean's Office 13. Student Life and Housing 14. Student Success Office 15. UD News
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Institutional Effectiveness Oversight Committee

In order to better integrate program improvement plans into university-wide planning and budgeting, the University Council serves as the institutional effectiveness oversight committee. The University Council is a standing committee of the University composed of senior administrators (deans, Provost, all administrative officers with the title of VP), as well as the officers of the Faculty Senate. The University Council is chaired by the President. As specified in the Faculty Handbook, the University Council's duties "specifically include institutional planning and priorities and the review of the annual budget." To manage the Institutional Effectiveness responsibilities, the University Council formed five subcommittees: (1) Academic Programs, (2) Administrative Support Services, (3) Academic Support Services, (4) Research, and (5) Community/Public Service. The subcommittees are charged with supervising, monitoring, and reporting to the University Council the institutional effectiveness results for their areas.