

UNIVERSITY OF DALLAS

Financial Assistant, Accounts Receivable
Business Office

Job Number: 8817UD
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WHO WE ARE

The University of Dallas (UD) is a Catholic liberal arts university known for its excellence in academics. We have consistently ranked as one of the top regional universities in the country, holding a place on both U.S. News & World Report's list of the Best Regional Universities (West) and Forbes' Best Value Colleges. We are dedicated and guided by our [Mission](#) and thrive on professional development, a family-oriented environment, our rich traditions and exceptional employee benefits.

JOB DESCRIPTION SUMMARY

UD is currently seeking a Financial Assistant, Accounts Receivable who will invoice third party billing across several third party entities for student billing as well as oversight of student accounts, fees, payment plans, and payments across a number of platforms. The incumbent in this position will provide excellent customer service and general information to the university community.

PRIMARY RESPONSIBILITIES

- Provides excellent customer service via phone calls, emails, and in person to University of Dallas students on questions regarding student accounts, tuition benefits, 3rd party determinations, and refunds.
- Handles Third Party billing to over 16 organizations or entities, including adding payment amounts to individual accounts per term and creates invoices.
- VA Chapter 33: Collects appropriate documents for "Request to Certify" form, and prepares fee statement (based on eligibility) for the School Certifying Official. Monitors incoming payments and post to appropriate accounts. Submits refunds as needed.
- ROTC: Creates invoices for Air Force ROTC (through UNT) at the beginning of each term. Provides assistance to for Army ROTC cadets (through UTA) on getting term information on courses and fees submitted correctly and prepares invoices. Monitors accounts for payment.
- Payment Plans: Each term, adds codes to student accounts with payment plans. Monitors student accounts daily (current and past semesters) to identify payment plans compliance and adds late fees on past due accounts as needed. Changes status and adds/deletes holds as needed.
- Monitor and review payments that are submitted through online payment platform such as Bank Mobile and CashNet. Problem solve any "rejected" payments and submit corrections

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- Process Book Vouchers on student accounts for those UD students with excess financial aid and notify the UD Bookstore. Process Bookstore invoices and credit any remaining amounts to student accounts.
- Runs Argos reports to determine status of past due balances, and if students are cleared for the term.

MINIMUM REQUIREMENTS

- Bachelor's degree in Business or related field.
- Two years' experience in accounts receivable in a business office with direct customer/public contact.
- Experience in or knowledge of VA billing or Veteran experience strongly preferred.

ADDITIONAL INFORMATION

- Hours may include evenings, weekends, or some overtime work based on the academic schedule and department needs.
- Incumbent will be registered as a School Certifying Official through the VA.

BENEFITS

UD provides competitive pay and benefits, including eligibility to participate in medical, dental, life and disability insurance; employee events; a health and wellness program; a free fitness center; competitive leave programs; free tuition for employees and their families; and matching retirement plan contributions.

If this sounds like the job for you, apply online at: <https://hr.udallas.edu/apply/>

The University of Dallas seeks to recruit, develop, and retain faculty, staff and administration of the highest caliber.

The University is an Equal Opportunity Employer, and encourages applications from female and minority candidates and others who will enhance our community and advance our Mission.