Travel assistance

Travel more. Worry less.

TravelConnect℠ travel assistance services

Insurance products issued by:
The Lincoln National Life Insurance Company Lincoln Life & Annuity Company of New York

Employee Guide

GROUP BENEFITS

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Order code: GP-TRAV-SJM001
Travel made easier

You know your Lincoln Financial Group life insurance coverage helps protect your family’s financial future … but did you know it also includes helpful services you can use right now?

Those services include the TravelConnectSM program, which provides a wealth of travel, medical and safety-related services you can access while traveling. Lincoln has partnered with FrontierMEDEX, a worldwide leader in travel assistance, to make this valuable service available.

- Travel more than 100 miles from home
- Business and leisure travel
- Staff and resources provide 24/7 travel support
- Available at no additional cost to you

Your comprehensive coverage includes emergency services ...

Medical emergency evacuation and transportation
Includes arrangement and payment for transportation of the patient to the nearest medical facility able to treat the injury or illness. Once the patient can travel home, includes arrangement and payment for the trip.

Dependent child transportation
If a medical emergency leaves no parents available, includes arrangement and payment for the child’s trip home or arrangement and payment for a family member to travel to and care for the child.
Travel monitoring
Includes care management when the traveler has a medical emergency. Services vary from case to case but can include: medical record requests and reviews to ensure treatment is appropriate; intermediary services; medical translation services for the patient and/or the family; or communication between the patient and family back home.

... and much more
Destination info—weather, currency and more
Emergency travel arrangements and funds transfer
Lost or stolen travel documents assistance
Language translation services
Medical and dental referrals
Assistance with corrective lenses or medical device replacement
Arrangement for the delivery of medications, vaccines or blood
Updates to family, employer and/or home physician
Repatriation of a deceased traveler
Security and political evacuation assistance

Detach this card and keep it with you for quick reference.
TravelConnect℠ travel assistance services are provided by FrontierMEDEX, Baltimore, MD. FrontierMEDEX is not a Lincoln Financial Group® company. Coverage is subject to actual contract language. Each independent company is solely responsible for its own obligations.

Insurance products (policy series GL1101) are issued by The Lincoln National Life Insurance Company (Fort Wayne, IN), which does not solicit business in New York, nor is it licensed to do so. In New York, insurance products (policy series GL1101) are issued by Lincoln Life & Annuity Company of New York (Syracuse, NY). Both are Lincoln Financial Group® companies. Product availability and/or features may vary by state. Limitations and exclusions apply.

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