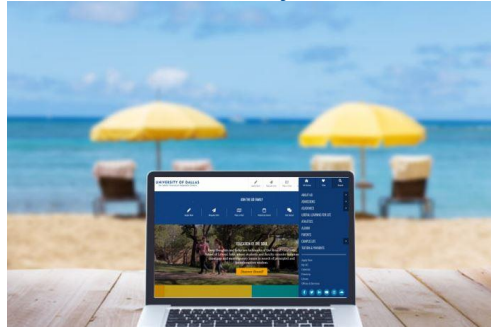


UNIVERSITY OF DALLAS

Information Systems and Technology

July 7, 2021

Greetings from your Information Systems and Technology Team!



Reminder - Project Request Form

Just a friendly reminder, at the beginning of the year our department launched a [Project Request Form](#) to better support the implementation of new projects at University of Dallas. The Project Request Form ensures proper tracking of your requested, approved, and in progress technology projects. Please visit the university website to access the request form link. The website also answers some frequently asked questions including the difference between a project request and a support ticket.

Reminder - User Credentials

Your assigned account credentials (username and password) for Banner or any other secure application should never be shared with another user or group of users. While permissions may be identical for many users, having unique login credentials helps identify which user may have last accessed information or made the most recent change. This keeps everyone accountable and our transactions transparent.

If you or someone in your department needs access to Banner please complete the [Banner Access Request Form](#).

Coming Soon! Phish Alert Reporting Button

Soon a new reporting button will be launched directly to your udallas gmail account. The new Phish Alert button will allow you to quickly report any suspicious, phishing-like emails directly to our team. We will follow up with instructions, FAQs, and a quick training guide once the reporting button is live. If you have any questions before then, or would like additional resources on how to spot a phishing attempt please reach out to our office at technology@udallas.edu.

Questions

To submit a support ticket please contact UD Service Desk at support@udallas.edu. For general questions or additional resources please reach out to technology@udallas.edu.
