

UNIVERSITY OF DALLAS

Information Systems and Technology

October 5, 2022

Greetings from your Information Systems and Technology Team!



Welcome to Cybersecurity Awareness Month!

This year we focus on the theme: *See Yourself in Cyber* which demonstrates that while cybersecurity may seem like a complex subject, ultimately, it's really all about people.

All month long we will highlight some of the ways in which you can improve your security habits. We all hold a responsibility to keep ourselves and the university community cyber secure.

Welcome! New IT Staff Join Our UD Community

We welcomed two new staff members to our team, **David Cooks, IT Security Specialist** and **Josh Brown, IT Infrastructure Specialist**. Get to know a little more about them and their role at UD below.

Get to Know David: Hi, I'm David Cooks. I am the new IT Security Specialist. I am responsible for developing, analyzing, monitoring and implementing security measures for The University of Dallas. I'm a recent graduate from Purdue University Global and I have over 8 years of IT experience. I am looking forward to working with you and achieving the organization goals together. If you'd like to ask me a question, feel free to email me at, dcooks@udallas.edu. If you prefer to reach me by phone my ext# is 5135. Fun Fact about David: I love traveling. I haven't been to any new places since the pandemic but I am planning a future trip to Barbados.

Get to Know Josh: Hi! I'm Josh Brown, your new IT Infrastructure Specialist. I've been an IT professional in education for almost 10 years now, and I'm excited to join the team here at University of Dallas. If you'd like to ask me a question, feel free to email me at jpbrown@udallas.edu, or my ext# is 5273. Fun Fact about Josh: In my spare time, I play overly complicated board games and follow Formula 1 Racing.

Phish Alert Button (PAB) – Practice Opportunity

On October 3, 2022 we sent out a Phish Alert Button (PAB) practice opportunity to all KnowBe4 cyber training users. This is a quick and easy way to practice securely reporting a phishing email to our team ahead of any real threat. The practice email details the steps for reporting a suspicious email, and how to activate the button if prompted.

Forwarding or replying directly to any suspicious emails can lead to increased vulnerability and attacks. Even if you are not completely certain the email is a threat, please still utilize the Phish Alert Button. Any email we receive through the PAB reporting process will be evaluated and if determined to

be a non-threat will be returned directly to your inbox. If you do not have access to a KnowBe4 training account we encourage you to use the "Report Spam" or "Report Phishing" links in your email.

If you have a KnowBe4 training account supplemental information on the Phish Alert Button can be found on the KnowBe4 training website, <https://training.knowbe4.com/ui/login> under the “Library” header. If you have any questions about the Phish Alert Button or are missing the license key please email technology@udallas.edu.

Phishing Emails and More

In conjunction with Cybersecurity awareness month we want to quickly revisit the different phishing types highlighted in last quarter’s newsletter.

Phishing – An email designed to trick the recipient into providing sensitive information like a password, or performing an action like downloading a malicious attachment or clicking a spoofed link. Use the Phish Alert Button (PAB) in your udallas email account to report the message securely to our office.

SMishing – Phishing through SMS or text message. Messages will be similar to a phishing email with a malicious link and/or an urgent request. Often the number will be new or unknown. If the message seems suspicious, use a secondary method (phone call or in-person communication) to confirm the legitimacy of the message.

Vishing – “Voice Phishing” using a phone to steal information by pretending to be a trusted individual, or authoritative institution like a bank or hospital.

Update - Information Technology Policy

We have updated our IT policy. A copy of the policy can be found on the University [Policies webpage](#). If you have any questions about the policy please use the contact information listed in the document to direct your question to the appropriate department.

Questions

To submit a support ticket please contact UD Service Desk at support@udallas.edu. For general questions or additional resources please reach out to technology@udallas.edu.
